


2009



Winter Newsletter

Happy Winter! And thank goodness for the rains we have been having. We hope your holidays were wonderful, filled with family and friends, and that your 2009 has started well. The end of 2008 seemed to fly by and 2009 doesn't seem to be going much more slowly.

SMILES FOR LIFE



Our annual participation in the Smiles for Life Campaign to raise money for children's charities and COPE Family Services begins March 1 and continues through June 30. As in the past, 100% of your donation goes to the charities. One half of your donation stays in Napa with COPE Family Services and one half goes to the Garth Brooks foundation which contributes to Children's Charities

throughout the world. The Crown Council, a group of elite dentists with a passion for giving to the community, has donated **over \$25million** in the last 12 years to this great cause. Please join us in this effort to help the children in need while receiving the benefit of a bright youthful smile yourself! A real win-win chance! **Already whitened your teeth?** No problem! If you wish to contribute to the Smiles for Life campaign (You make the check out to SFL, not Dr. Fenderson.), we have 2 options for you. You may simply make out a check or give us a credit card to be charged or you may purchase additional whitening gel to re-brighten your smiles when life and stains have taken that shine away. Now that's a win-win-win situation!!



HUMANITARIAN TRIPS



India—the land of contrasts! After 4 days of touring, Dr. Fenderson, Jeannie, and their daughter, Tiffany, spent 8 days in October providing dental care to 76 children in an orphanage outside Mumbai. We also were able to treat 15 staff members and their children at the orphanage. Come by the office and see the pictures and talk to us about this fabulous adventure. Hot, humid, no air conditioning, rolling electrical blackouts, hot curry food, and no shower (only sponge baths) can not dim the joy and preciousness of the time we had with those beautiful, delightful children and the grateful, kind, giving staff who care for them.

Dr. Fenderson will also be making one of his long weekend Flying Doctor's trips to Mexico in March. During the time he is out of the country, he always has excellent dentists on call for him in case you should have an emergency. This summer he plans a trip to the Guatemala mountains on a mission.

SPRING BREAK

As the spring flowers give us a break from the winter starkness, so the team wishes for a spring break from the daily pattern. We will be closing the office for that break on March 27 and be gone through April 5. Each team member has their own plans for the chance to be away. As always, there will be more than one dentist on call for us. However, if you have a child coming home for Spring Break and they are due for a check-up and cleaning, please call the office to schedule around those dates.

TEAM APPRECIATION DAY and TRAVELS



played together.

Dr. Fenderson again gave his team 2 special trips early this year. For our team appreciation day in January, we took a ½ day trip, via limousine, to Santa Rosa and the Charles Schultz museum where we were greeted by docents who were next door neighbors and good friends of the Schultz's. We started at the Warm Puppy Cafe with root beer floats and chocolate chip cookies, and then had a fabulous tour of the museum with lots of personal antidotes about "Sparky" Schultz. Then we went shopping with Doctor Dollars (including \$10 that had to be spent in a random act of kindness). We finished our day with a wonderful dinner in Sonoma. What a special time and treat for us all as we laughed and

In early February, the whole team went to a resort on Lake Las Vegas (25 minutes outside of Vegas) where we attended the Crown Council Annual Event. Each year this has been a great learning time for us as we build team skills and learn to make our office even better at serving our wonderful patients. We attended meetings and workshops where we heard some incredible speakers, but we also had some free time to play. As a special treat, Dr. Fenderson took us all to see the production of Phantom of the Opera! What a great experience! It was outstanding! There will soon be pictures from that trip in the office.



If it sounds like we have a good time together, we do! We know that our breaks and play and learning are all so that we can do our best to care for the best patients on earth—YOU!

Let's really make SMILES FOR LIFE super successful this year! Choose your way to contribute and tell your friends, so they have the chance for brighter smiles while giving to deserving children! We would appreciate any feedback on this newsletter. For those who give us any type of feedback in March, we will enter your name for a drawing in April for a gift certificate!